



TERMS OF USE



.....	1
<i>Client Portal Terms Of Use</i>	1
1- Acceptance of Terms	1
a. Acceptance of these Terms	1
b. Binding Agreement	1
c. Updates to these Terms	1
2- Scope of the Portal	2
a. Purpose of the Portal	2
b. Services Covered	2
c. Professional Use Only	2
3- Eligibility and Access	3
a. Invitation-Only Access.....	3
b. Authorized Users.....	3
c. Account Registration	3
d. Company Representation	3
4- User Account	4
a. Account Security	4
b. Password Responsibilities	4
c. Multi-User Organizations	4
d. Account Suspension or Removal	4
5- User Responsibilities	5
a. Accurate Information.....	5
b. Authorized Actions	5
c. Maintaining Current Information	5
d. Compliance with Applicable Regulations	5

6-	<i>Company Responsibilities.....</i>	<i>6</i>
a.	Company Administrator.....	6
b.	User Management	6
c.	Internal Authorization.....	6
d.	Responsibility for Submitted Information.....	6
7-	<i>Documents and Information.....</i>	<i>7</i>
a.	Uploaded Documents.....	7
b.	Accuracy of Information	7
c.	Supporting Documentation	7
d.	Record Retention	8
8-	<i>Surveys, Reviews and Certification</i>	<i>8</i>
a.	Survey Requests	8
b.	Technical Reviews.....	8
c.	Certificate Issuances	8
d.	Suspension, Withdrawal or Refusal	9
9-	<i>Acceptable Use Policy</i>	<i>9</i>
a.	Lawful use	9
b.	Prohibited Activities	9
c.	Unauthorized Access.....	10
d.	Automated Access and Scraping	10
e.	Misuse of Certificates or Documents	10
10-	<i>Security.....</i>	<i>10</i>
a.	Monitoring	10
b.	Audit Logs.....	11
c.	Suspicious Activity	11
d.	Incident Response	11
11-	<i>Confidentiality.....</i>	<i>11</i>
a.	Confidential Information.....	11
b.	Disclosure to Authorities	12
c.	Third-Party Service Providers	12
12-	<i>Privacy and Personal Data.....</i>	<i>12</i>

a.	Collection of Information	12
b.	Processing of Personal Data	12
c.	Data Retention	13
d.	Privacy Policy Reference.....	13
13-	<i>Intellectual Property</i>	13
a.	LSR Intellectual Property	13
b.	User Content	13
c.	Trademarks	14
d.	Software and Portal Design	14
14-	<i>System Availability</i>	14
a.	Availability	14
b.	Scheduled Maintenance	14
c.	Service Interruptions	15
15-	<i>Disclaimer</i>	15
a.	Informational Nature of the Portal	15
b.	Technical Decisions	15
c.	Third-Party Information.....	15
16-	<i>Limitation of Liability</i>	16
a.	Limitation of Damages	16
b.	Force Majeure	16
c.	No Warranty.....	16
17-	<i>Suspension and Termination</i>	17
a.	Account Suspension.....	17
b.	Termination of Access	17
c.	Effect of Termination	17
18-	<i>Governing Law and Dispute Resolution</i>	18
a.	Applicable Law.....	18
b.	Jurisdiction	18
c.	Resolution of Disputes	18
19-	<i>Changes to the Portal</i>	18
a.	Feature Changes	18

b.	Service Modifications	19
c.	Portal Enhancements	19
20-	<i>Contact Information</i>	19
a.	Contact Details	19
b.	Technical Support	19
c.	Legal Notices	20
21-	<i>Electronic Communications and Electronic Records</i>	20
a.	Electronic Acceptance	20
b.	Electronic Notifications	20
c.	Electronic Records	20
•	<i>Appendix A – Definitions</i>	22
•	<i>Appendix B – Revision History</i>	23

Client Portal Terms Of Use

1- Acceptance of Terms

a. Acceptance of these Terms

By accessing, registering for, or using the Life At Sea Register ("LSR") Client Portal (the "Portal"), you acknowledge that you have read, understood, and agree to be bound by these Terms of Use ("Terms"). These Terms govern your access to and use of the Portal and all related digital services provided by LSR.

If you do not agree with these Terms, you must not access or use the Portal. Continued use of the Portal constitutes your ongoing acceptance of these Terms and any applicable policies referenced herein.

Where applicable, acceptance of these Terms may be confirmed electronically during the registration process or upon invitation to the Portal. Such electronic acceptance shall have the same legal effect as a handwritten signature, to the extent permitted by applicable law.

b. Binding Agreement

These Terms constitute a legally binding agreement between Life At Sea Register and the individual or legal entity accessing the Portal.

Where the Portal is accessed on behalf of a company, shipowner, manager, operator, representative, or any other organization, the individual using the Portal represents and warrants that they have the authority to act on behalf of that organization and to bind it to these Terms.

If an individual does not possess such authority, they must not register for, access, or use the Portal on behalf of the organization.

c. Updates to these Terms

Life At Sea Register reserves the right to modify, update, or replace these Terms at any time in order to reflect changes in legal requirements, operational procedures, technological developments, security practices, or Portal functionality.

Material changes will be communicated through the Portal, by electronic notification, or by other reasonable means. Unless otherwise stated, revised Terms become effective upon publication.

Continued access to or use of the Portal after the effective date of revised Terms constitutes acceptance of the updated Terms. If a user does not agree with any revision, they must discontinue use of the Portal.

2- Scope of the Portal

a. Purpose of the Portal

The Life At Sea Register Client Portal ("Portal") is a secure digital platform developed to facilitate communication, document exchange, service requests, technical reviews, certification processes, and other operational activities between Life At Sea Register ("LSR") and its authorized clients.

The Portal is intended to improve the efficiency, transparency, and traceability of interactions related to classification, statutory certification, compliance services, technical advisory services, and other maritime activities provided by LSR.

Nothing within the Portal shall be interpreted as creating any obligation for LSR to approve, certify, classify, or otherwise authorize any vessel, company, product, or activity solely because information has been submitted through the Portal.

b. Services Covered

The Portal may provide access to various digital services offered by LSR, including but not limited to:

- Classification services;
- Statutory certification services;
- Technical and compliance reviews;
- Survey scheduling and request management;
- Document submission and review;
- Certificate management;
- Company and vessel profile management;
- Notifications, correspondence, and operational communications;
- Additional services introduced by LSR from time to time.

The availability of specific services may vary depending on the user's role, company authorization, vessel status, applicable regulations, contractual arrangements, and internal LSR procedures.

c. Professional Use Only

The Portal is designed exclusively for professional and commercial maritime activities.

Users shall access and use the Portal solely for legitimate business purposes related to vessels, companies, maritime operations, regulatory compliance, and services provided by LSR.

The Portal is not intended for personal, consumer, recreational, or unlawful use. LSR reserves the right to restrict, suspend, or terminate access where the Portal is used in a manner inconsistent with its intended professional purpose.

3- Eligibility and Access

a. Invitation-Only Access

Access to the Portal is granted exclusively by invitation or authorization from Life At Sea Register ("LSR"). The Portal is not intended for public registration or unrestricted public access.

LSR reserves the right to determine eligibility for Portal access, to approve or reject access requests, and to limit access based on operational, technical, legal, security, or compliance considerations.

Receipt of an invitation does not guarantee continued access or approval of any application, certification, survey request, or other service offered by LSR.

b. Authorized Users

Access to the Portal may be granted to authorized representatives of shipowners, operators, managers, companies, recognized organizations, consultants, surveyors, or other entities that maintain a professional relationship with LSR.

Each user shall access only those resources, information, and functions that correspond to their assigned role and authorization level within the Portal.

Users shall not attempt to obtain access beyond their assigned permissions or act on behalf of another individual without proper authorization.

c. Account Registration

Users are responsible for providing complete, accurate, and up-to-date information during the account registration process.

LSR may require verification of identity, company affiliation, authority to act, or supporting documentation before activating an account or granting access to specific Portal functions.

LSR reserves the right to reject, suspend, or revoke registration where submitted information is incomplete, inaccurate, misleading, fraudulent, or cannot be satisfactorily verified.

d. Company Representation

Where a user accesses the Portal on behalf of a company or organization, the user represents and warrants that they have been duly authorized to act for and on behalf of that entity.

The company remains responsible for ensuring that only appropriately authorized individuals are granted Portal access and that such authority remains valid throughout the duration of Portal use.

LSR shall not be responsible for internal disputes concerning authority, representation, employment status, or delegation of responsibilities within a company.

4- User Account

a. Account Security

Each user is responsible for maintaining the confidentiality and security of their Portal account credentials, including usernames, passwords, authentication methods, and any other access mechanisms provided by LSR.

Users shall take all reasonable precautions to prevent unauthorized access to their accounts and shall immediately notify LSR if they become aware of any suspected or actual unauthorized use, security breach, or compromise of their account.

LSR reserves the right to implement additional security measures, including multi-factor authentication, identity verification, session controls, or other security mechanisms, where deemed necessary to protect the integrity of the Portal.

b. Password Responsibilities

Users shall create and maintain strong passwords and shall not disclose, share, transfer, or otherwise permit any third party to use their account credentials.

Passwords should be changed periodically and immediately if compromise is suspected. Users are solely responsible for all activities performed through their accounts unless unauthorized access results directly from a security failure attributable to LSR.

LSR personnel will **never** request a user's password through email, telephone, or other ordinary communication channels.

c. Multi-User Organizations

Organizations may authorize multiple users to access the Portal under the same company profile, subject to role-based permissions established by LSR and the Company Administrator.

Each authorized user shall maintain an individual account. Shared accounts, generic accounts, or common login credentials are strongly discouraged and may be restricted or prohibited by LSR.

Each action performed within the Portal may be recorded and associated with the individual user account through which the action was performed.

d. Account Suspension or Removal

LSR may temporarily suspend, permanently disable, or remove any user account where it reasonably believes that:

- these Terms have been violated;
- unauthorized or fraudulent activity has occurred;
- security risks have been identified;
- the user no longer has authority to act on behalf of the relevant organization;
- continued access could adversely affect the security, integrity, or operation of the Portal.

Where practicable, LSR may notify the affected user or organization before or after such action. Nothing in these Terms obligates LSR to provide prior notice where immediate action is necessary to protect the Portal or its users.

5- User Responsibilities

a. Accurate Information

Users shall provide information that is accurate, complete, current, and not misleading when using the Portal. This obligation applies to all registrations, applications, requests, submissions, communications, declarations, and any other information entered into the Portal.

Users shall not knowingly submit false, fraudulent, altered, incomplete, or misleading information. LSR reserves the right to request supporting evidence or clarification whenever necessary to verify submitted information.

Submission of information through the Portal does not relieve users of their responsibility for the accuracy or authenticity of such information.

b. Authorized Actions

Users shall perform only those actions that fall within their assigned responsibilities, organizational authority, and Portal permissions.

Users shall not submit requests, approve documents, upload information, issue declarations, or otherwise act on behalf of another individual or organization unless they have been properly authorized to do so.

Where a user exceeds their authority, LSR may suspend processing of the affected transaction until appropriate authorization has been verified.

c. Maintaining Current Information

Users are responsible for keeping their account information, contact details, company affiliation, job title, and other relevant information up to date.

Where changes occur that may affect a user's authority, identity, or relationship with the represented organization, such changes shall be updated within the Portal without undue delay.

Failure to maintain current information may result in delays, restricted access, suspension of services, or other operational consequences.

d. Compliance with Applicable Regulations

Users shall use the Portal in accordance with all applicable laws, regulations, sanctions, maritime conventions, industry standards, and other legal or regulatory requirements applicable to their activities.

Nothing within the Portal authorizes or permits any activity that would violate applicable law or regulatory obligations. Users remain solely responsible for ensuring that their activities, submissions, and requests comply with all applicable legal requirements.

LSR may decline to process, review, or approve any submission that appears to conflict with applicable legal or regulatory obligations.

6- Company Responsibilities

a. Company Administrator

Each organization using the Portal shall designate at least one Company Administrator who shall be responsible for managing the organization's Portal access and user administration.

The Company Administrator is responsible for assigning appropriate user roles, maintaining accurate organizational information, reviewing user access, and ensuring that only authorized individuals retain Portal access.

LSR may rely upon the authority of the designated Company Administrator unless notified otherwise through appropriate channels.

b. User Management

The organization shall be responsible for creating, reviewing, modifying, and removing user access in accordance with its internal authorization procedures.

Access rights shall be reviewed periodically and updated whenever personnel changes, organizational restructuring, changes in responsibilities, or other relevant events occur.

Organizations shall promptly remove or request removal of access for individuals who no longer require Portal access or who are no longer authorized to represent the organization.

c. Internal Authorization

The organization is solely responsible for establishing and maintaining its own internal approval procedures, delegation of authority, and authorization controls relating to activities performed through the Portal.

LSR shall not verify or supervise the organization's internal approval hierarchy unless such verification forms part of a specific contractual, statutory, certification, or regulatory requirement.

Any dispute arising from internal approvals, delegated authority, employment status, or corporate governance remains solely the responsibility of the organization.

d. Responsibility for Submitted Information

The organization accepts full responsibility for all information, documents, declarations, requests, approvals, and communications submitted through its authorized user accounts.

The organization remains responsible even where submissions are made by individual employees, representatives, consultants, contractors, or other persons acting with the organization's authorization.

Where inaccurate, incomplete, misleading, or unauthorized information is submitted, LSR may request clarification, suspend processing, reject the submission, or take other measures considered appropriate under the circumstances.

7- Documents and Information

a. Uploaded Documents

The Portal enables authorized users to upload documents required for applications, technical reviews, surveys, certifications, compliance activities, and other services provided by Life At Sea Register ("LSR").

Users and organizations shall ensure that all uploaded documents are complete, legible, authentic, and submitted in an acceptable electronic format. Where original documents, certified copies, translations, or additional supporting materials are required, LSR may request such documents before continuing the relevant process.

Uploading a document to the Portal does not constitute its acceptance, approval, verification, or endorsement by LSR.

b. Accuracy of Information

Users and organizations remain solely responsible for the accuracy, completeness, authenticity, and legality of all information and documents submitted through the Portal.

LSR may rely upon submitted information during reviews, assessments, surveys, or certification activities. However, LSR reserves the right to request clarification, additional evidence, replacement documents, or independent verification whenever considered necessary.

Any delay arising from incomplete, inaccurate, inconsistent, or misleading information shall remain the responsibility of the submitting organization.

c. Supporting Documentation

Where supporting documentation is required, users shall provide such documentation within the time period specified by LSR or within any applicable legal, contractual, or regulatory deadline.

Failure to provide requested supporting documentation may result in suspension of processing, rejection of an application, delay of certification activities, or closure of the relevant request.

LSR may also request updated documentation whenever previously submitted information becomes outdated, expires, or no longer satisfies applicable requirements.

d. Record Retention

LSR may retain documents, communications, audit records, technical submissions, and other information submitted through the Portal for operational, legal, contractual, security, compliance, quality assurance, and historical record purposes.

Retention periods may vary depending upon the nature of the information, applicable legal requirements, contractual obligations, certification rules, regulatory requirements, or LSR's internal document retention policies.

Where permitted by applicable law, documents may be archived or securely deleted after the applicable retention period has expired.

8- Surveys, Reviews and Certification

a. Survey Requests

The Portal may allow users to submit requests for surveys, inspections, audits, technical assessments, certifications, or other services offered by Life At Sea Register ("LSR").

Submission of a request through the Portal constitutes a request for consideration only and shall not be interpreted as acceptance of the request, confirmation of scheduling, allocation of a surveyor, or approval of any service.

LSR reserves the right to review each request individually and to determine the appropriate scope, priority, scheduling, and processing of the requested service in accordance with applicable procedures and operational requirements.

b. Technical Reviews

Technical reviews conducted by LSR are based upon the information, documentation, evidence, inspections, survey findings, and other materials available at the time of review.

LSR may request additional information, clarification, corrective actions, supporting documentation, or further inspections whenever considered necessary to complete the review process.

The scope and outcome of any technical review shall remain subject to the applicable rules, regulations, standards, contractual requirements, and the professional judgment of LSR.

c. Certificate Issuances

Certificates, reports, endorsements, statements, approvals, or other official documents shall be issued only after successful completion of the applicable review, survey, assessment, verification, or certification process.

No certificate or official document shall be considered issued, valid, or effective unless formally released by LSR through its authorized procedures.

The availability of draft documents, pending approvals, electronic previews, or documents stored within the Portal shall not constitute issuance, validity, or legal effectiveness.

d. Suspension, Withdrawal or Refusal

LSR reserves the right to suspend, withdraw, refuse, invalidate, or decline any survey, review, certificate, endorsement, approval, or related service where required by applicable laws, regulations, technical rules, contractual obligations, safety considerations, security concerns, ethical requirements, or other justified operational reasons.

Such decisions may also be taken where information is found to be inaccurate, incomplete, misleading, fraudulent, inconsistent, or where required documentation or corrective actions have not been satisfactorily completed.

Nothing in these Terms shall be interpreted as creating an obligation for LSR to issue or maintain any certificate, approval, or authorization where the applicable requirements have not been fulfilled.

9- Acceptable Use Policy

a. Lawful use

Users shall access and use the Portal only for lawful, legitimate, and authorized purposes related to the services provided by Life At Sea Register ("LSR").

The Portal shall not be used in any manner that violates applicable laws, regulations, sanctions, contractual obligations, intellectual property rights, or the rights of any third party.

Users remain solely responsible for ensuring that their use of the Portal complies with all applicable legal and regulatory requirements.

b. Prohibited Activities

Users shall not engage in any activity that may interfere with, disrupt, damage, misuse, or adversely affect the operation, security, reliability, or availability of the Portal.

- Without limitation, prohibited activities include:
- submitting false or misleading information;
- impersonating another person or organization;
- uploading malicious software or harmful code;
- interfering with Portal operations;
- circumventing security controls;
- abusing Portal resources;
- using the Portal for unlawful, fraudulent, deceptive, or unauthorized purposes.

This list is not exhaustive, and LSR may determine that other conduct constitutes prohibited use where appropriate.

c. Unauthorized Access

Users shall not attempt to gain unauthorized access to any account, data, document, system, network, service, or functionality for which they have not been granted explicit authorization.

Users shall not attempt to bypass access controls, privilege restrictions, authentication mechanisms, or other security measures implemented by LSR.

Any suspected unauthorized access attempt may result in immediate suspension of access and may be reported to the appropriate authorities where required by law.

d. Automated Access and Scraping

Unless expressly authorized in writing by LSR, users shall not access the Portal through automated means, including bots, scripts, crawlers, scraping tools, automated testing tools, artificial intelligence agents, or similar technologies.

Nothing in this section prohibits the use of officially supported APIs, integrations, automation features, or other services that are expressly provided or approved by LSR.

LSR reserves the right to detect, limit, suspend, or block automated activity that it reasonably believes may adversely affect the Portal or its users.

e. Misuse of Certificates or Documents

Users shall not alter, forge, falsify, reproduce in a misleading manner, misuse, or otherwise improperly use any certificate, report, endorsement, document, logo, seal, QR verification, or other material issued or made available by LSR.

Users shall not represent draft documents, expired certificates, withdrawn certificates, revoked approvals, or incomplete reviews as valid or currently effective.

Any misuse of official LSR documents or certification materials may result in suspension of Portal access, withdrawal of services, legal action, or any other remedy available under applicable law.

10- Security

a. Monitoring

To protect the confidentiality, integrity, availability, and security of the Portal, Life At Sea Register ("LSR") may monitor the operation and use of the Portal, including user activities, authentication events, system performance, and security-related events.

Such monitoring is conducted for legitimate operational, security, legal, compliance, quality assurance, fraud prevention, and system administration purposes.

Monitoring shall be carried out in accordance with applicable laws and LSR's internal policies.

b. Audit Logs

LSR may maintain audit logs recording activities performed within the Portal, including but not limited to authentication events, document submissions, approvals, workflow actions, account changes, administrative activities, and other operational events.

Audit records may include technical information such as timestamps, user identifiers, Internet Protocol (IP) addresses, device information, browser information, session identifiers, or other relevant technical metadata where appropriate.

Audit logs are maintained for security, compliance, operational integrity, troubleshooting, dispute resolution, and evidentiary purposes.

c. Suspicious Activity

Where unusual, unauthorized, fraudulent, malicious, or otherwise suspicious activity is detected or reasonably suspected, LSR may investigate the activity and take appropriate protective measures.

Such measures may include requesting additional identity verification, restricting specific Portal functions, temporarily suspending user access, blocking devices or network addresses, delaying processing of requests, or implementing additional security controls.

LSR shall determine the appropriate response based upon the nature and severity of the identified security risk.

d. Incident Response

In the event of an actual or suspected security incident affecting the Portal, LSR may take any action reasonably necessary to protect its systems, users, information, certification processes, and operational continuity.

Such actions may include temporary service interruption, emergency maintenance, password resets, forced session termination, access restrictions, recovery procedures, communication with affected users, or notification of competent authorities where required by applicable law.

Nothing in these Terms shall prevent LSR from taking immediate action where necessary to protect the security or integrity of the Portal.

11- Confidentiality

a. Confidential Information

Users acknowledge that information made available through the Portal may include confidential, proprietary, commercially sensitive, or non-public information belonging to Life At Sea Register ("LSR"), its clients, business partners, or other authorized parties.

Unless expressly authorized or required by applicable law, users shall not disclose, reproduce, distribute, copy, publish, or otherwise make such confidential information available to any unauthorized person.

The confidentiality obligations set out in these Terms shall continue to apply even after the user's access to the Portal has ended.

b. Disclosure to Authorities

Nothing in these Terms shall prevent LSR from disclosing information where such disclosure is required by applicable law, court order, governmental authority, flag administration, port state authority, recognized organization, regulatory body, or any other competent authority acting within its lawful powers.

Where legally permitted, LSR may notify the affected user or organization before or after such disclosure.

c. Third-Party Service Providers

LSR may engage carefully selected third-party service providers to support the operation, maintenance, hosting, security, communication, storage, analytics, or other functions necessary for the operation of the Portal.

Such service providers shall be granted access only to the extent reasonably necessary to perform their services and shall be subject to appropriate contractual, confidentiality, and security obligations.

LSR remains responsible for selecting service providers that are appropriate for the services they perform on behalf of the Portal.

12- Privacy and Personal Data

a. Collection of Information

Life At Sea Register ("LSR") may collect personal information and other data necessary for the operation of the Portal, user authentication, account administration, security, communication, service delivery, certification activities, technical support, legal compliance, and other legitimate operational purposes.

The categories of information collected may include identification details, contact information, company affiliation, technical access information, authentication records, communications, documents submitted through the Portal, and other information voluntarily provided by users or generated through Portal use.

Only information reasonably necessary for the relevant purpose shall be collected.

b. Processing of Personal Data

Personal data shall be processed only for legitimate, lawful, and appropriate purposes connected with the operation of the Portal and the services provided by LSR.

Where applicable, personal data shall be processed in accordance with relevant data protection laws and regulations applicable to LSR and the particular processing activity.

LSR shall implement reasonable administrative, organizational, and technical measures designed to protect personal data against unauthorized access, accidental loss, alteration, disclosure, or destruction.

c. Data Retention

Personal data shall be retained only for as long as necessary to fulfill the purposes for which it was collected, or as otherwise required by applicable law, contractual obligations, regulatory requirements, certification rules, or legitimate business needs.

Upon expiration of the applicable retention period, personal data may be securely deleted or archived in accordance with LSR's internal data retention policies, applicable legal requirements, and the Privacy Policy, where applicable.

d. Privacy Policy Reference

Additional information regarding the collection, processing, storage, protection, international transfer (where applicable), and handling of personal data may be provided in LSR's Privacy Policy or other privacy-related notices made available through the Portal.

Where a separate Privacy Policy applies, users are encouraged to review that policy together with these Terms of Use.

In the event of any inconsistency relating specifically to personal data processing, the applicable Privacy Policy shall prevail to the extent permitted by applicable law.

13- Intellectual Property

a. LSR Intellectual Property

The Portal, together with its software, databases, workflows, forms, templates, layouts, designs, graphics, logos, trademarks, documentation, digital content, and other materials made available by Life At Sea Register ("LSR"), are protected by applicable intellectual property laws.

Unless expressly permitted in writing by LSR, no part of the Portal or its content may be copied, reproduced, modified, distributed, reverse engineered, publicly displayed, or otherwise used beyond the scope of the authorized use of the Portal.

Access to the Portal does not transfer or grant ownership of any intellectual property rights.

b. User Content

Users retain ownership of documents, information, and other materials that they lawfully upload to the Portal.

By submitting such content through the Portal, users grant LSR a non-exclusive, worldwide, royalty-free license to store, process, reproduce, transmit, review, archive, and otherwise use such content solely for the purpose of providing the requested services, fulfilling legal or regulatory obligations, maintaining records, operating the Portal, and performing activities related to the relationship between LSR and the user or organization.

This license shall remain effective only for as long as reasonably necessary to fulfill those purposes or as otherwise required by applicable law.

c. Trademarks

"Life At Sea Register", "LSR", associated logos, certification marks, service marks, visual identifiers, and other branding elements are the property of LSR or their respective owners.

Except as expressly authorized in writing, users shall not use, reproduce, display, modify, register, or otherwise exploit any LSR trademarks or branding in a manner that may create confusion, imply endorsement, or misrepresent any relationship with LSR.

d. Software and Portal Design

The software architecture, user interface, workflows, navigation structure, source code, object code, databases, APIs, algorithms, security mechanisms, and overall design of the Portal constitute valuable intellectual property and trade secrets of LSR or its licensors.

Nothing contained within the Portal shall be interpreted as granting permission to copy, adapt, decompile, reverse engineer, extract, or otherwise exploit the underlying technology except where such rights cannot legally be restricted under applicable law.

14- System Availability

a. Availability

Life At Sea Register ("LSR") endeavors to make the Portal available in a reliable and secure manner. However, continuous, uninterrupted, or error-free availability of the Portal cannot be guaranteed.

The availability of the Portal may be affected by scheduled maintenance, technical issues, security measures, software updates, network failures, third-party services, force majeure events, or other circumstances beyond the reasonable control of LSR.

Access to the Portal is provided on an "as available" basis, subject to operational requirements and applicable service conditions.

b. Scheduled Maintenance

LSR may perform scheduled maintenance, software upgrades, infrastructure improvements, security updates, database maintenance, or other operational activities that may temporarily limit or interrupt access to the Portal.

Where reasonably practicable, LSR may provide advance notice of planned maintenance through the Portal or other appropriate communication channels.

The duration and timing of maintenance activities shall be determined by LSR based upon operational and technical requirements.

c. Service Interruptions

Temporary interruptions, degraded performance, delayed processing, or limited functionality may occur due to technical failures, cybersecurity incidents, telecommunications issues, infrastructure failures, third-party service disruptions, or other unforeseen events.

LSR shall use reasonable efforts to restore normal operation as soon as reasonably practicable but shall not be liable for temporary unavailability resulting from circumstances beyond its reasonable control.

Nothing in these Terms shall be interpreted as guaranteeing uninterrupted operation or imposing any specific service level unless expressly agreed in writing.

15- Disclaimer

a. Informational Nature of the Portal

The Portal is intended to facilitate communication, document management, service requests, certification processes, and related operational activities between users and Life At Sea Register ("LSR").

Unless expressly stated otherwise, information made available through the Portal is provided for operational and informational purposes only and shall not be interpreted as legal advice, engineering advice, commercial advice, or any other form of professional advice.

Users remain responsible for obtaining independent professional advice where appropriate for their particular circumstances.

b. Technical Decisions

Technical reviews, surveys, assessments, certifications, recommendations, and other professional activities carried out by LSR are based upon the information, documentation, evidence, inspections, and circumstances available at the time of the relevant review.

Subsequent changes in a vessel, company, equipment, documentation, operational conditions, applicable regulations, or other relevant circumstances may affect the validity, applicability, or outcome of previous technical conclusions.

Nothing contained within the Portal shall be interpreted as guaranteeing any future technical outcome or certification decision.

c. Third-Party Information

The Portal may contain or provide access to information originating from third parties, including clients, competent authorities, recognized organizations, classification societies, flag administrations, software providers, external databases, or other independent sources.

LSR does not warrant the completeness, accuracy, availability, or continued validity of information supplied by third parties and shall not be responsible for errors, omissions, delays, or inaccuracies originating from such sources.

Users should independently verify third-party information where appropriate before relying upon it.

16- Limitation of Liability

a. Limitation of Damages

To the maximum extent permitted by applicable law, Life At Sea Register ("LSR") shall not be liable for any indirect, incidental, consequential, exemplary, special, or punitive damages arising out of or relating to the use of, inability to use, or reliance upon the Portal.

This includes, without limitation, loss of business opportunities, loss of profits, loss of contracts, loss of goodwill, business interruption, loss of anticipated savings, or loss of data, except where liability cannot legally be excluded or limited.

Nothing in these Terms excludes or limits liability where such exclusion or limitation is prohibited by applicable law.

b. Force Majeure

LSR shall not be responsible for any delay, interruption, failure, or inability to perform its obligations under these Terms where such circumstances arise from events beyond its reasonable control.

Such events may include, without limitation, natural disasters, war, terrorism, civil unrest, labor disputes, governmental actions, pandemics, epidemics, cyberattacks, failures of telecommunications or utility services, failures of third-party service providers, or other force majeure events.

LSR shall resume normal operations as soon as reasonably practicable following the cessation of the relevant event.

c. No Warranty

Except where expressly stated otherwise in writing, the Portal and its associated services are provided on an "as available" and "as is" basis.

LSR makes no express or implied warranties regarding uninterrupted availability, error-free operation, compatibility with every hardware or software environment, fitness for a particular purpose, or any specific operational outcome.

Users acknowledge that the use of online systems inherently involves technical risks, and they accept such risks when using the Portal.

17- Suspension and Termination

a. Account Suspension

Life At Sea Register ("LSR") may temporarily suspend all or part of a user's access to the Portal where it reasonably believes that such action is necessary to protect the security, integrity, availability, or lawful operation of the Portal or its services.

Suspension may occur for reasons including, but not limited to, suspected unauthorized access, security incidents, breach of these Terms, fraudulent activity, failure to comply with applicable legal or regulatory requirements, or other circumstances requiring immediate protective action.

Where reasonably practicable, LSR may notify the affected user or organization of the suspension.

b. Termination of Access

LSR may permanently terminate or revoke access to the Portal where continued access is no longer appropriate or justified.

Termination may occur where:

- the user or organization requests closure of the account;
- the user's authorization has expired or been withdrawn;
- the business relationship with LSR has ended;
- these Terms have been materially breached;
- continued access presents an unacceptable legal, regulatory, operational, or security risk.

Termination of Portal access does not automatically terminate any separate agreement, certification, contractual obligation, or legal responsibility unless expressly stated in writing.

c. Effect of Termination

Upon suspension or termination of access, the user shall immediately cease using the Portal and any credentials or access methods associated with the affected account.

LSR may retain records, communications, audit logs, submitted documents, certification records, and other information where required for legal, regulatory, contractual, security, operational, or archival purposes, in accordance with its applicable retention policies.

Any provisions of these Terms which by their nature are intended to survive termination, including but not limited to confidentiality, intellectual property, limitation of liability, dispute resolution, record retention, and other continuing obligations, shall remain in full force and effect following termination of Portal access.

18- Governing Law and Dispute Resolution

a. Applicable Law

These Terms shall be governed by and interpreted in accordance with the laws applicable to Life At Sea Register ("LSR") at its principal place of establishment, unless otherwise required by mandatory provisions of applicable law.

Where specific services are subject to separate agreements or mandatory regulatory requirements, such agreements or requirements may prevail to the extent of any inconsistency.

Nothing in these Terms shall be interpreted as excluding or limiting any mandatory legal rights that cannot lawfully be waived.

b. Jurisdiction

Unless otherwise required by applicable law or agreed in writing between the parties, any dispute arising out of or relating to these Terms or the use of the Portal shall be submitted to the competent courts or other legally authorized dispute resolution bodies having jurisdiction over LSR's principal place of establishment.

Nothing in this section prevents the parties from seeking interim or injunctive relief before any competent court where such relief is reasonably necessary.

c. Resolution of Disputes

Before commencing formal legal proceedings, the parties are encouraged to make reasonable efforts to resolve disputes through good faith discussions, exchange of relevant information, and other appropriate informal means where practicable.

Nothing in this section prevents either party from taking immediate legal action where required to protect its legal rights, confidential information, intellectual property, security interests, or to comply with applicable legal or regulatory obligations.

19- Changes to the Portal

a. Feature Changes

Life At Sea Register ("LSR") reserves the right to introduce, modify, replace, suspend, or discontinue any feature, function, workflow, interface, tool, module, or other component of the Portal at any time.

Such changes may be implemented to improve functionality, enhance security, comply with legal or regulatory requirements, address operational needs, or support the continued development of the Portal.

The continued availability of any particular feature is not guaranteed.

b. Service Modifications

LSR may modify the scope, availability, eligibility requirements, operational procedures, or delivery methods of any service provided through the Portal.

Where reasonably practicable, significant operational changes affecting users may be communicated through the Portal, electronic notifications, or other appropriate communication channels.

Nothing in these Terms shall be interpreted as guaranteeing that any specific service will remain available in its current form.

c. Portal Enhancements

LSR may continue to enhance and develop the Portal by introducing new technologies, security measures, digital services, integrations, automation features, artificial intelligence capabilities, reporting functions, certification tools, or other improvements.

Users acknowledge that such enhancements may result in changes to the appearance, operation, functionality, or user experience of the Portal.

Unless expressly stated otherwise, continued use of the Portal following such enhancements shall be subject to these Terms and any applicable updates.

20- Contact Information

a. Contact Details

Users may contact Life At Sea Register ("LSR") regarding the Portal, services, certifications, technical matters, or questions relating to these Terms through the official communication channels designated by LSR.

Current contact details, including postal addresses, telephone numbers, email addresses, and other communication channels, may be published and updated from time to time through the official LSR website or the Portal.

Users are responsible for ensuring that they use the most current contact information published by LSR.

b. Technical Support

Technical support relating to Portal access, authentication, account management, technical issues, or other Portal-related matters may be provided through the support channels designated by LSR.

The availability, response times, and scope of technical support may vary depending on the nature of the request, user authorization, service availability, operational priorities, and any applicable service arrangements.

Submission of a support request does not guarantee immediate resolution or any specific response time unless separately agreed in writing.

c. Legal Notices

Official legal notices, formal communications, contractual notifications, or other legally significant correspondence relating to the Portal or these Terms shall be submitted through the communication channels recognized by LSR or as otherwise required by applicable law.

Electronic communications may be accepted where permitted by applicable law and where consistent with LSR's established procedures.

LSR reserves the right to determine the appropriate communication method for legal and operational purposes unless otherwise required by law.

21- Electronic Communications and Electronic Records

a. Electronic Acceptance

Users acknowledge and agree that registration, authentication, acceptance of these Terms, submission of requests, confirmations, approvals, declarations, and other actions performed through the Portal may be completed electronically.

Where permitted by applicable law, such electronic actions shall have the same legal force and effect as equivalent actions performed in paper form or bearing a handwritten signature.

Users are responsible for ensuring that electronic actions performed through their authorized accounts accurately reflect their intentions and authority.

b. Electronic Notifications

LSR may communicate with users electronically through the Portal, email, in-system notifications, or other electronic communication methods designated by LSR.

Electronic notifications may include account-related information, security alerts, service updates, operational communications, certification notices, technical requests, and other information relating to the use of the Portal.

Users are responsible for maintaining accurate contact information and for regularly reviewing communications made available through the Portal.

c. Electronic Records

Electronic records created, stored, transmitted, or maintained through the Portal, including audit logs, activity histories, document versions, communications, workflow records, timestamps, authentication records, and other electronic data, may be retained by LSR as evidence of Portal activities, subject to applicable law.

Where permitted by applicable law, such electronic records may be relied upon for operational, contractual, compliance, security, certification, audit, and dispute resolution purposes.

Nothing in these Terms shall prevent LSR from maintaining electronic records for the periods required under applicable law or its internal record retention policies.

• Appendix A – Definitions

Account	A registered user profile that provides authorized access to the Portal.
Authorized User	An individual who has been granted permission by Life At Sea Register ("LSR") or by an authorized organization to access and use the Portal.
Certificate	Any certificate, endorsement, statement, report, approval, or other official document issued by LSR in accordance with its applicable procedures.
Client	Any company, organization, individual, vessel owner, operator, manager, representative, or other entity using the Portal or receiving services from LSR.
Company	A legal entity registered within the Portal.
Company Administrator	A user designated by a Company to manage user accounts, permissions, and organizational information within the Portal.
Confidential Information	Any non-public technical, commercial, operational, legal, or business information accessible through the Portal.
Documentation	All documents, records, files, drawings, certificates, reports, forms, or other materials submitted through or generated by the Portal.
Electronic Record	Any information stored or generated electronically within the Portal.
LSR	Life At Sea Register
Organization	Any company, institution, authority, association, or other legal entity using the Portal.
Portal	The Life At Sea Register Client Portal and all associated digital services, applications, modules, interfaces, and related systems operated by LSR.
Privacy Policy	The separate policy describing how personal data is collected, processed, stored, and protected.
Survey	Any inspection, audit, examination, attendance, verification, assessment, or similar activity carried out by or on behalf of LSR.
Technical Review	Any document review, engineering assessment, compliance verification, or technical evaluation performed by LSR.
Terms	These Terms of Use, including all appendices and future revisions.
User	Any natural person accessing or using the Portal.
Vessel	Any ship, offshore unit, floating structure, craft, or other maritime asset registered or managed within the Portal.
Working Day	A day recognized by LSR as a normal business day, excluding weekends and official public holidays applicable to LSR's principal place of establishment.

- **Appendix B – Revision History**

Version	Date	Revision	Description	Approved By
1.0.0	25.07.2026	Initial Release	Initial publication of the LSR Client Portal Terms of Use.	Life At Sea Register